



# COLUMBIA INSTITUTE OF ENGINEERING & TECHNOLOGY

(under the aegis of Jan Pragati Education Society, Raipur)

★ Approved by All India Council of Technical Education, New Delhi ★ Recognized by Directorate of Technical Education, Chhattisgarh

★ Affiliated to Chhattisgarh Swami Vivekananda Technical University, Bhilai

CIET/613/2023-24

Date-05.08.2023

## Establishment of Online Grievances Redressal Mechanism

As per the AICTE direction, the Governing Body (GB), CIET Raipur constituted Grievance Redressal Committee with the objective of resolving the grievances of students and their parents. All aggrieved students and their parents may submit their grievances online [https://cietraipur.ac.in/student\\_grievances.html](https://cietraipur.ac.in/student_grievances.html) and the Grievance Redressal Committee will address their issues. The grievances include

- making admission contrary to merit
- irregularity in the admission process
- withhold or refuse to return any certificates
- demand of money in excess specified
- breach of the policy of reservation
- complaints of alleged discrimination (SC/ST, OBC, Women, minority or PH)
- non-payment or delay in payment of scholarships to students
- delay in conduct of examinations or declaration of results
- withholding student amenities
- denial of quality education
- non transparent or unfair evaluation practices
- harassment and victimization of students including sexual harassment
- Refund of fees on withdrawal of admissions, etc.

The Grievance Redressal Committee (GRC) comprises the following members:

S.No	Name and Address	Officiating as
1	The Principal, CIET	Chairperson
2	Dr. Vinay soni, Assistant Professor / Mechanical, CIET	Member
3	Mr. Gargishankar verma , Assistant Professor / CSE, CIET	Member
4	Mr.Manish Kumar Verma Assistant Professor / Mechanical, CIET	Member
5	Mr.Uday Kumar Rajak Assistant Professor / ET&C, CIET	Member
6	Ms.Sushree Mahapatra Assistant Professor / EEE, CIET	Member

**Campus** : Near Vidhan Sabha, Raipur (C.G.) | Ph. : 7400777888 , Fax : 0771 4004681

**City Office** : 3rd Floor, Laxmi Plaza, Near Electricity Office, Budhapara, Raipur (C.G.) 492 001, Ph. : 0771 4004682, Fax : 0771 4004681

**E-mail** : [info@cietraipur.ac.in](mailto:info@cietraipur.ac.in)

**Website** : [www.cietraipur.ac.in](http://www.cietraipur.ac.in)



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All the students and their parents may henceforth approach the Grievance Redressal Committee and submit any grievance online. The GRC shall meet as and when requires and assess the merit of the complaint. The decision of the GRC will be intimated to the complainant / hosted in the website. In case of any false / frivolous complaint, the GRC will take appropriate action against the complainant.

**Online line- [https://cietraipur.ac.in/student\\_grievances.html](https://cietraipur.ac.in/student_grievances.html)**

**Contact Email: [grievance-redressal@cietraipur.ac.in](mailto:grievance-redressal@cietraipur.ac.in)**

**(Dr.S.K.Moulick)  
Principal**

**Columbia Institute of Engineering and Technology  
Vill-Tekari, Post- Mandhar, Near Vidhansabha, Raipur (C.G.)**



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